



MORE THAN JUST
HOT SPOTS



Find us on facebook
www.facebook.com/GalaxyAudio

Please fill out the attached fillable pdf form and return to [Returns@galaxyaudio.com](mailto>Returns@galaxyaudio.com)

The fillable PDF allows you to open the PDF document and fill in the required fields and email it back to us, without ever having to print the document. Simply fill in the needed information and save the document. You may then attach the saved document to an email and return to [Returns@galaxyaudio.com](mailto>Returns@galaxyaudio.com)

Please note we need a physical shipping address, no PO Boxes.

You should receive an email from Service@galaxyaudio.com within 2 business days with your RMA number and instructions for sending in your return. In the meantime, please prepare a brief letter describing all problems you are having, and anything you noticed leading up to the decision to get your item sent to our Service Department.

We apologize for the inconvenience, and hope to get your item returned to you promptly.

Galaxy Audio



MORE THAN JUST HOT SPOTS



Find us on facebook
www.facebook.com/GalaxyAudio

Please provide the information below

Company Name: _____

Address (To Return RMA / Credit Memo): _____

City: _____

State: _____

Zip Code: _____

Phone Number

Phone Number Option 1: _____

Phone Number Option 2: _____

Email Address (To Receive RMA / Credit Memo)

Email Address Option 1: _____

Email Address Option 2: _____

List the products you are returning below:

Item Number 1: _____

Returned for:

Repair
Replacement
Credit

Item Number 2: _____

Returned for:

Repair
Replacement
Credit

Serial Number: _____

Purchase Date: _____

Purchased From: _____

Serial Number: _____

Purchase Date: _____

Purchased From: _____

Item Number 3: _____

Returned for:

Repair
Replacement
Credit

Item Number 4: _____

Returned for:

Repair
Replacement
Credit

Serial Number: _____

Purchase Date: _____

Purchased From: _____

Serial Number: _____

Purchase Date: _____

Purchased From: _____

Description of Problem:

Item Number 1: _____

Item Number 2: _____

Item Number 3: _____

Item Number 4: _____

In addition to any applicable restocking fees, credits will be reduced by the cost of any missing parts, accessories, damaged box, etc.

Please include a copy of your original purchase receipt

Return This Request to [Returns@GalaxyAudio.Com](mailto>Returns@GalaxyAudio.Com)

Thank You